

Surgical Care Affiliates

Anti-Discrimination Policy



SCA
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Stonebridge Surgery Center:

All patients seeking treatment at an SCA facility are to be treated with respect and dignity. Patients will not be denied treatment and other services and benefits offered by the facility based on race, color national origin, creed/religion, sex, gender identity, age, or disability. Any treatment determinations based on a person's physical status or diagnosis will be made on the basis of medical evidence and treatment capability and not on the basis of fear or prejudice. Services will be furnished based on the medical necessity and appropriateness of the admission or service as well as applicable requirements of federal and state law and regulations regarding the types of treatment that may appropriately be furnished at Stonebridge Surgery Center.

Stonebridge Surgery Center provides free aids and services to people with disabilities to communicate effectively with us or whose primary language is not English, such as:

- Qualified sign language interpreters
 - Written information in other formats or other languages (large prints, audio, accessible electronic formats, other)
- All patients seeking treatment at our facility are to be treated with respect and dignity. Any treatment determinations based on a person's physical status or diagnosis will be made based on medical evidence and treatment capacity, and not based on fear or prejudice. Services will be furnished on the medical necessity and appropriateness of the service as well as applicable requirements of federal and state law and regulations regarding the types of treatment that may appropriately be furnished at our facility.
- If you need these services, please contact Stonebridge Surgery Center at 972-632-3800.

If you believe that Stonebridge Surgery Center Bedford has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Attention: Micheline Crouch, Administrator
- Mailing: Stonebridge Surgery Center
8855 Synergy Dr. McKinney, Texas 75070
- Fax: 972-632-3801

You can file a grievance in person, by mail, or by fax. If you need help filing a grievance, Micheline Crouch is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>